



Case Study

ICT Upgrade Transforms SF Cultural Icon



Fastmetrics Connects The CJM With Adaptive Voice & Fiber

Customer:

San Francisco's Contemporary Jewish Museum (CJM) is a beautiful venue showcasing the diversity of the Jewish experience through art, music, film, literature and discussion. With an ever-changing curation of art and exhibitions, the CJM needs quick, clear, and reliable communication to reach cultural partners around the world.

"Fastmetrics is providing voice service for 83 phones, and Internet service at 100 Mbps. They've been incredible with the transition - friendly and knowledgeable. They offered pricing that beat everyone. They were extremely flexible with the setup when we needed to make changes. They also helped greatly with the port and stayed on top of things to meet our deadlines."



Ian Winsemius, IT Manager
Contemporary Jewish Museum, San Francisco

Problem:

When it was time to upgrade their phone system to meet these demanding global needs, the client trusted Fastmetrics to find solutions that fit within the project budget and schedule.

"I've enjoyed working with Fastmetrics customer support team and the techs that have assisted when needed. Your team is first class"



Mark Hurtado, Director of Facilities and Security
Contemporary Jewish Museum, San Francisco

Solution:

Our team studied the client's current needs and existing phone system. We recommended switching to metricVOICE because of its user-friendly interface that works across multiple devices. metricVOICE enabled the CJM to communicate seamlessly with team members, partners and guests anywhere. We offered a competitive flat fee for a comprehensive phone system and Internet service, working closely with the client throughout the process.

Result:

The CJM was outfitted with 83 new phones on the metricVOICE system. This enabled the client to communicate via desk phones, browsers and mobile devices. To further support the client's bandwidth and voice service needs, we provided **managed fiber Internet service** at 100 Mbps symmetric. The entire project was completed affordably and on time. Fastmetrics is proud to serve such a culturally vital client. We look forward to continuing to support the CJM.





How Fastmetrics Helps Businesses

Since 2002, Fastmetrics has connected Bay Area businesses and buildings with reliable business Internet and voice services. As a preferred local ISP, we empower businesses to grow and communicate more effectively. Our network engineers and support team provide solutions to unique challenges.



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